

W COLLEGE H STORE

Forms of Payment Return Methods:

If you paid with financial aid, all returns will be to credit your financial aid or your Three Rivers College account. If paid with cash, check, or credit card, returns can either be to a credit card, gift card, Meal Plan Card, or to your Three Rivers College account.

All Rental Items:

The deadline for returning your rental items such as books, calculators, eBooks, rental access codes, and digital devices (tablets, laptops, power cords, plugs, and original packaging) to The College Store is the last day of finals of the semester for which it was rented. If you do not return your rental items by the deadline, you will be charged the new retail price of each rental item, plus a \$25.00 fine per rental item. These charges are non-refundable, and a hold will be placed on your account until the charges are paid.

Purchase Books, Shrink-Wrapped Packages, and Access Codes:

To return a purchase book for full credit, you have until Friday of the first week of classes of the semester for which it was purchased. You must have your itemized cash register sale receipt. A new purchase book must be returned in new condition without wear or marks of any kind. Packages and shrink-wrapped packages cannot be opened. Any item purchased that includes a web access code cannot be returned if opened.

Computers, Tablets, Software, Technology Products, and Printers:

Computers, Tablets, software, technology products, and printers can be returned within 7 days of purchase if defective or unopened; if ordered online, the 7 days starts when it is delivered; if purchased in-store the 7 days starts when the computer is picked up.

Supplies and Clothing:

You must have your itemized cash register sale receipt. You can return supplies within 7 days if unopened or defective. Clothing may be returned within 7 days if not washed or soiled, if still in new condition, and if all the tags that came with the clothing are also returned.

Meal Plan Cards:

During the financial aid charging period and before financial aid payout period, we can refund any balance still remaining on your Meal Plan Card back to your financial aid. After the financial aid payout period or at the end of the semester, we can refund any balance still remaining on your Meal Plan Card to your Three Rivers College account.